

# HARD ROCK BINGO HOUSE RULES

- **NO ONE UNDER 21 YEARS OF AGE ALLOWED.**
- **ONLY A BUY-IN RESERVES YOUR SEAT FOR PLAY.**
- **MUST BE PRESENT TO WIN.**
- **PLAYERS MUST SHOW A SIGNED VALID BUY-IN RECEIPT IN ORDER TO BE ELIGIBLE FOR PAY OUT.**
- **ALL PLAYERS MUST HAVE ONE VALID ADMISSION BUY-IN.**
- **NO SPLITTING GAMING PACKS.**
- **IT IS THE PLAYERS' RESPONSIBILITY TO YELL BINGO LOUD ENOUGH FOR THE CALLERS TO HEAR AND STOP THE GAME.**
- **IT IS NOT THE RESPONSIBILITY OF THE FLOOR CLERK TO CLAIM OR STOP THE GAME. IF THE CALLER DOES NOT HEAR YOU, AND PROCEEDS TO CALLS THE NEXT NUMBER, THE BINGO IS INVALID.**
- **MUST USE DAUBER ON ALL PAPER GAMES.**
- **CLERKS MAY DAUB FOR GUESTS IF GUESTS NEED TO GO TO THE RESTROOM, HOWEVER HARD ROCK IS NOT RESPONSIBLE FOR ANY MISSED BINGOS THAT MAY OCCUR DURING THAT TIME.**
- **YOU MUST BINGO ON THE LAST NUMBER CALLED FOR IT TO BE A VALID BINGO.**
- **ONCE THE CALLER CLOSSES A GAME; NO OTHER BINGOS WILL BE HONORED.**
- **ONCE THE CALLER STARTS TO CALL THE LETTER OF THE NEXT BALL, NO PREVIOUS BINGOS WILL BE HONORED.**
- **YOU MUST HAVE VALID I.D. IN ORDER TO CLAIM JACKPOT PRIZES.**
- **IN CASE OF DISPUTE OR DISCREPANCIES, MANAGEMENT DECISIONS ARE FINAL.**
- **MANAGEMENT RESERVES THE RIGHT TO MAKE CHANGES IN PROGRAM OR PAYOUTS WITHOUT PRIOR NOTIFICATION.**
- **MALFUNCTION OF ANY TYPE ON ELECTRONICS VOIDS PLAY AND PAYS OF GAME.**
- **ONCE SALES ARE CLOSED ON A SPECIFIC GAME, NO OTHER SALES ARE PERMITTED.**
- **ALL PACKS AND SPECIALS MUST BE PLAYED ON THE SAME SESSION OF PURCHASE.**
- **IT IS THE PLAYER'S RESPONSIBILITY TO PLAY CORRECT COLOR AND SPECIALS PURCHASED.**
- **THERE WILL BE NO EXCHANGES OR REFUNDS ON UNUSED PAPER.**
- **OUT OF RESPECT FOR THE OTHER PLAYERS, WE ASK THAT CELL PHONES BE PLACED ON SILENT MODE.**
- **PLEASE BE CONSIDERATE WHEN USING YOUR CELL PHONE.**
- **MANAGEMENT RESERVES THE RIGHT TO REFUSE SERVICE TO ANYONE.**
- **ONLY ONE PAPER OR MACHINE BUY-IN PER PLAYER.**
- **EXTRA PACKS CAN BE PURCHASED AFTER BUY-IN.**
- **NO BUYING-IN FOR OTHER PLAYERS.**
- **NO SMOKING IN THE BINGO HALL. (E.G. CIGARS, PIPES, CIGARETTES, AND E-CIGARETTES)**
- **MUST HAVE A SIGNED BUY IN RECEIPT TO COLLECT PAYOUT.**

## **RESPONSIBLE GAMING:**

- **GAMBLING CAN BE A SOURCE OF ENTERTAINMENT, BUT FOR SOME PEOPLE IT CAN SERIOUSLY HARM PERSONAL FINANCES, RELATIONSHIPS, PHYSICAL AND MENTAL HEALTH. THE HARD ROCK HOTEL & CASINO SACRAMENTO AT FIRE MOUNTAIN WANTS TO MAKE SURE GAMBLING STAYS FUN. IF YOU OR SOMEONE YOU KNOW HAS A GAMBLING PROBLEM, PLEASE CONTACT A HARD ROCK HOTEL & CASINO SACRAMENTO SECURITY OFFICER, OR CONTACT THE CALIFORNIA PROBLEM GAMBLING HELPLINE STAFFED 24/7/365 BY:**
  - **CALLING: 1-800-GAMBLER (1-800-426-2537)**
  - **VISITING: 800GAMBLER.CHAT ON THE WEB**
  - **TEXTING: TEXT "SUPPORT" TO 53342**



SACRAMENTO  
AT FIRE MOUNTAIN